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UNIDAS EN SERVICIO

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President of CLUES**

Innovations in Behavioral Health

**Dual Diagnostic & Co-therapeutic MICD Services
Family Centric & Coordinated Care Delivery Model
Promotores – Community Lay Health Workers**

**Innovations in Collaborations Panel
MMHAG Innovations Conference
February 6, 2008**



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Overview of CLUES

Behavioral Health & Human Services for Minnesota's Latino Community

**Five Sites in the Greater Metropolitan Area &
Coordinated Care with Primary Health Care Providers**

All services are language appropriate and culturally competent

Serves 28,000 client visits annually

Among the Top 25 Hispanic Non-Profit Agencies in America in 2007

**St. Paul Headquarters -
site of the Consulate of Mexico in St. Paul
& Salud Integral of HealthEast Care System**

CLUES began in 1981



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Family Centric Delivery Model at CLUES

➤ **Mental Health
Rule 29 Clinic**

**MICD Co-
Therapeutic**

**Chemical
Health Rule 31
Clinic**

**Coordinated
Care with
Primary
Healthcare
Providers**



Employment

Educational

Family Services

Aging Well

➤ **Promotores –
Community Lay
Health Workers**



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The Coordinated Care Model designed with Family Centricity

The Institutions

Salud Integral of
HealthEast Care Systems
CLUES
St. Joseph's Hospital of
HealthEast Care Systems
Portico Healthnet
St. Mary's Clinic
Healthcare Coverage Providers



The Innovations

Patient & Family Centric
Invited to submit \$100,000 grant to
create HIPAA Compliant
Coordinated Referral System
Attract Innovation in Healthcare
Attract Major Research in Health
Equity, i.e. Obesity, Tobacco
Control
Attract Employers of Choice
Long-term Brand Equity with Latino
population
Replicable with Other Diverse
Populations
Linkages with Promotores



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